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COMMENTS FROM SATISFIED CLIENTS

Mother of patient: "My husband has always said that out of all of the interpreters that we have dealt with, you are by far the easiest to understand!"

H. P., appointment line scheduler (after scheduling an appointment over the phone): "Can I tell you something? You are the best interpreter I have ever dealt with! Wow! You are so professional! I am going to tell my supervisor to please send a note over to Kim Tong telling them that, and to please send any work possible your way! You are the best!!"

ENT pediatrician: "Where do you work? You are such a good interpreter! Excellent job! I have enjoyed listening to you!"

H. P., ob/gyn lead nurse (after a patient's miscarriage): "Thank you, Jon. You always take such good care of your patients."

H. P., laboratory technician: "You are always so nice and courteous and you treat the patients with such respect. I wish all interpreters were like that. I'm going to call the agency and tell them so!"

C. C., pediatric physician: "Efficient, thorough, excellent interpreter. We like you. Come back and visit us anytime!"

KTTS.: "Jon, you are the most organized interpreter in the metro area!"

H, P., appointment line scheduler: "Interpreter, you are so very, very professional. And we very much appreciate it!"

Medical student who is also an interpreter for KTTS: "I just love how you interpret for the patients and the way that it sounds." Upon seeing my paperwork, she exclaimed, "Wow! You are so neat and organized! And you type it all out before you get here!"

M. P. D. hygienist #1: "It is so nice that you 'sing it like I do' to the kids. I appreciate that the message goes across just like I would have said it to them."

M. P. D. hygienist #2: "It is so nice to have an interpreter that will actually 'talk' to the kids. Most of them sit there and won't say what I am saying to them, or they say it in such a dry manner. By your helping me to communicate with the children during the wait, you really helped me to entertain them and therefore they were very well behaved. Thank you. I really appreciate what you do."